

# Relatório Estatístico da Rede de Ouvidorias

*Setembro 2015*

*Diretoria de Ouvidoria e Controle Social*

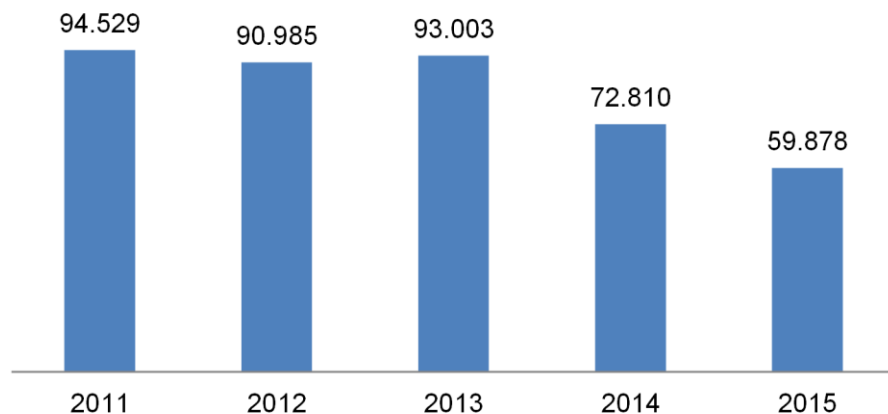
SECRETARIA  
DA CONTROLADORIA  
GERAL DO ESTADO



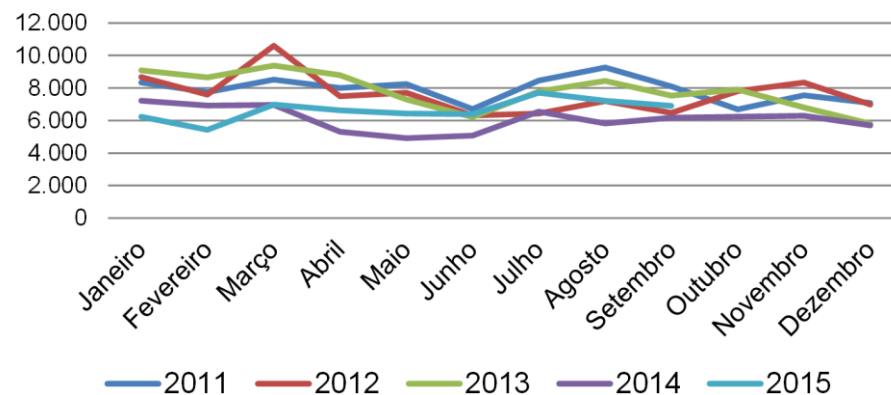
GOVERNO DO ESTADO  
*Pernambuco*

JUNTOS, FAZEMOS MAIS.

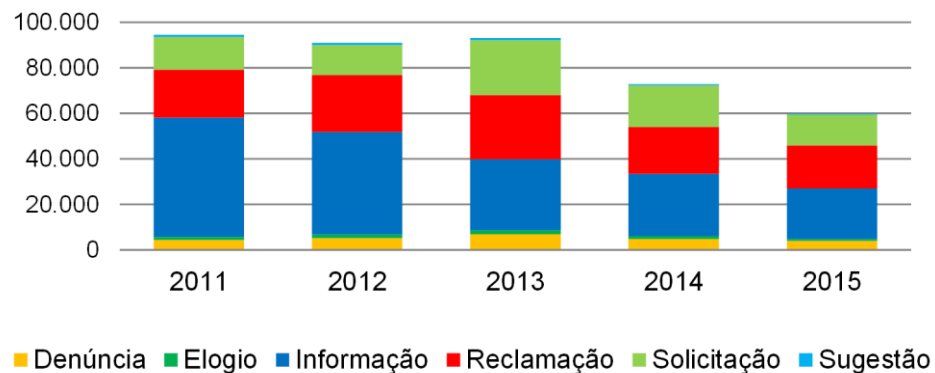
### Total de manifestações por ano



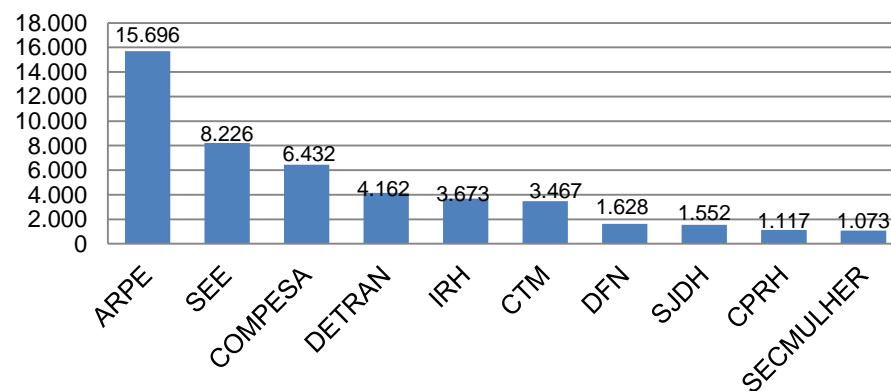
### Total de manifestações por mês em 2015



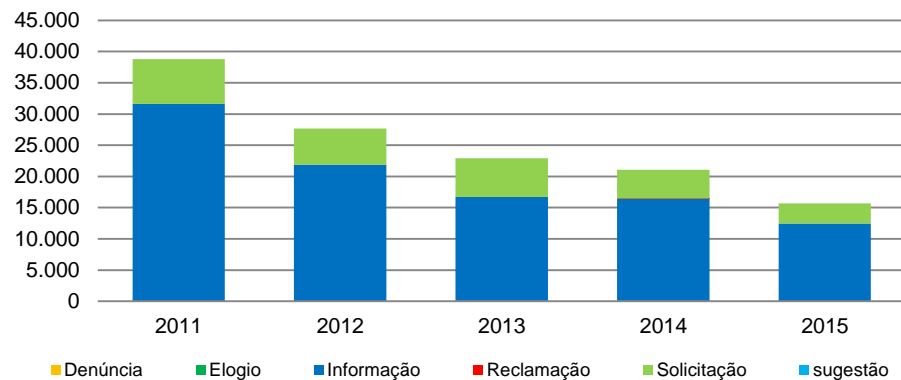
### Manifestações por natureza e ano



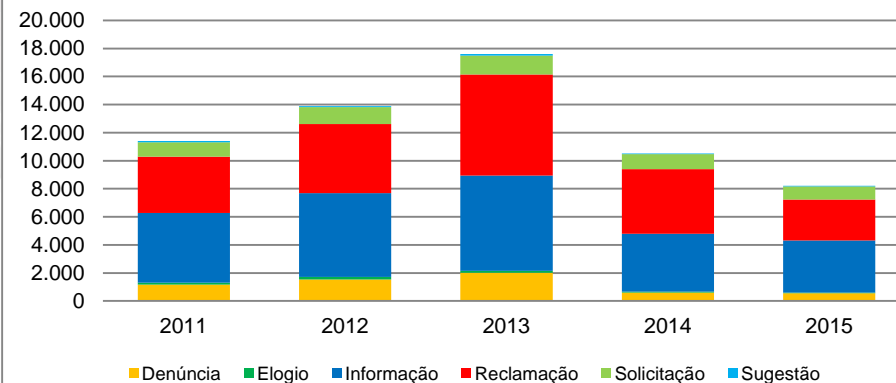
### Top 10 - Quantidade de manifestações em 2015



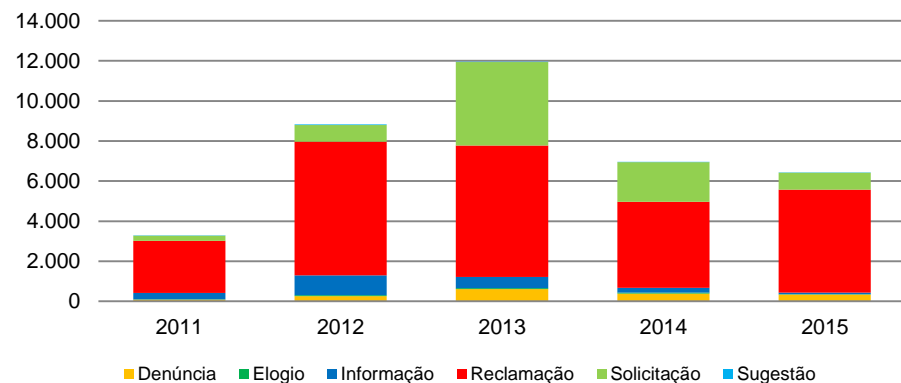
## ARPE



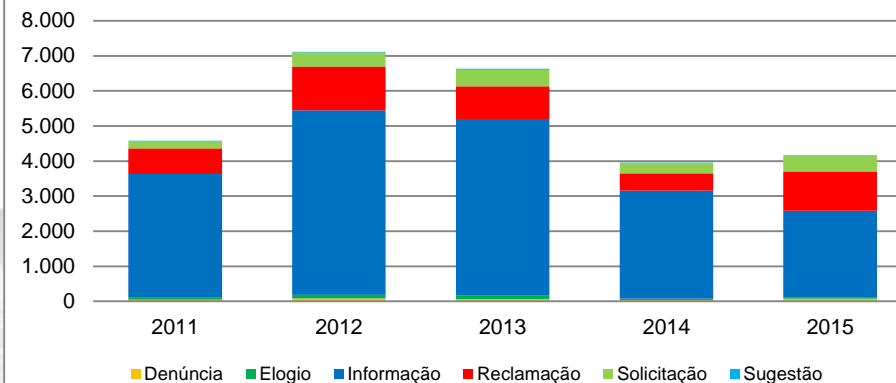
## EDUCAÇÃO



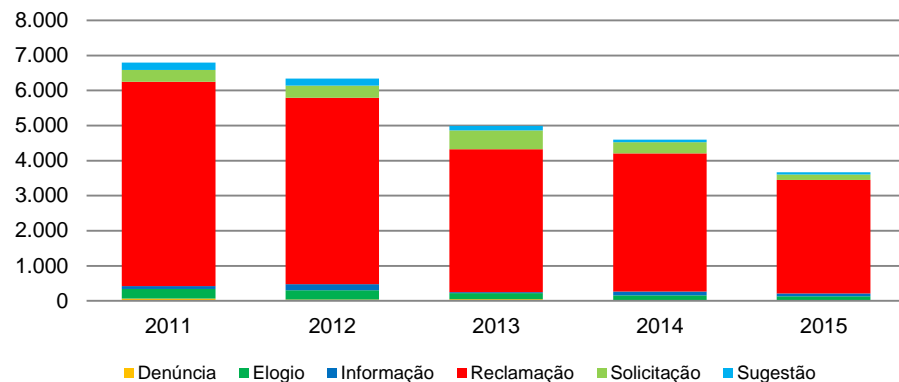
## COMPESA



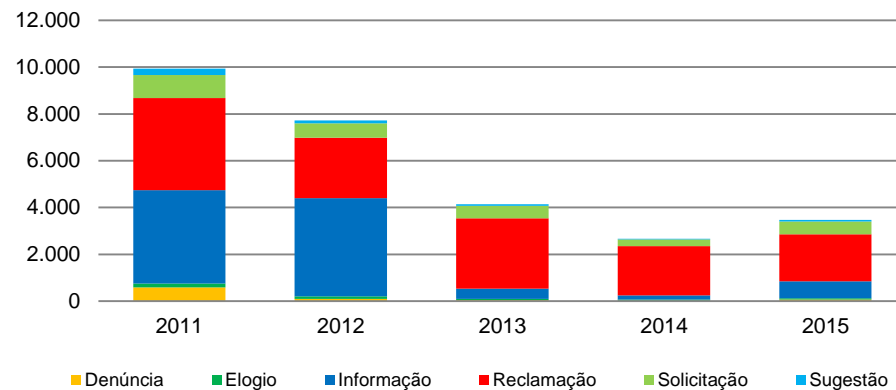
## DETRAN



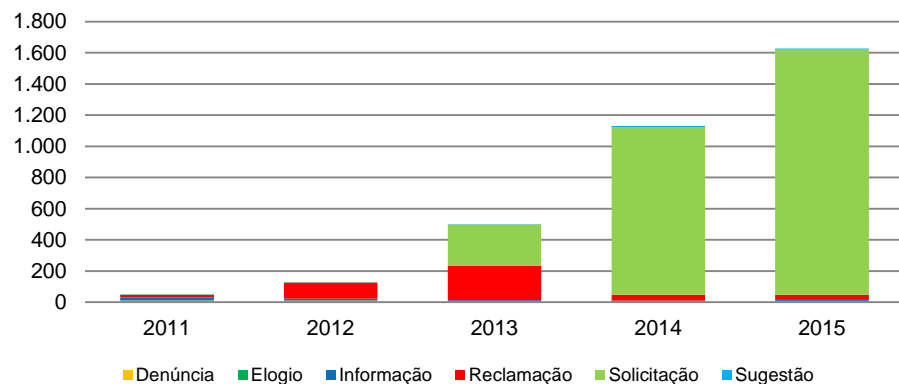
## IRH



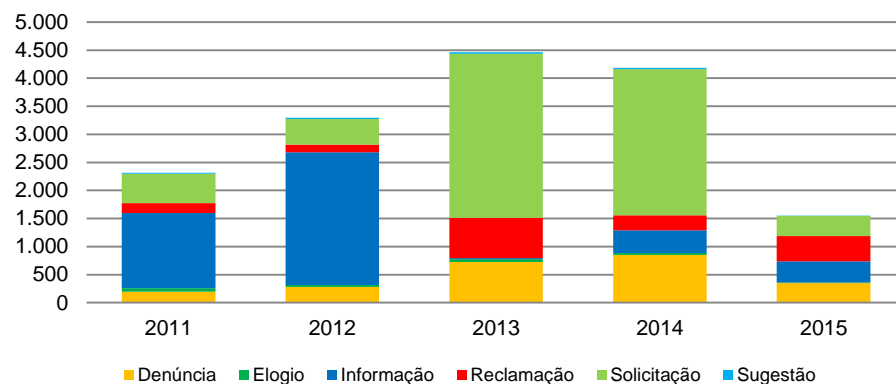
## CTM



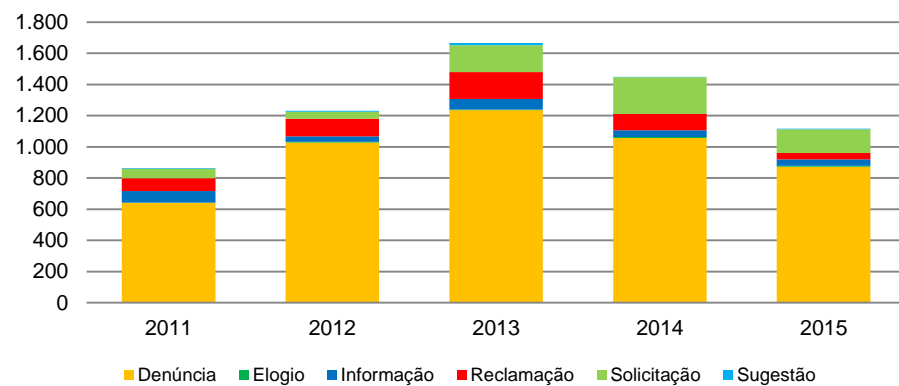
## DFN



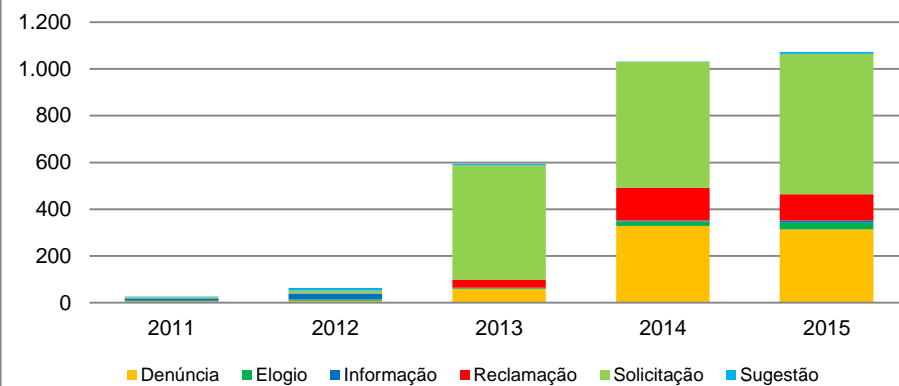
## SJDH



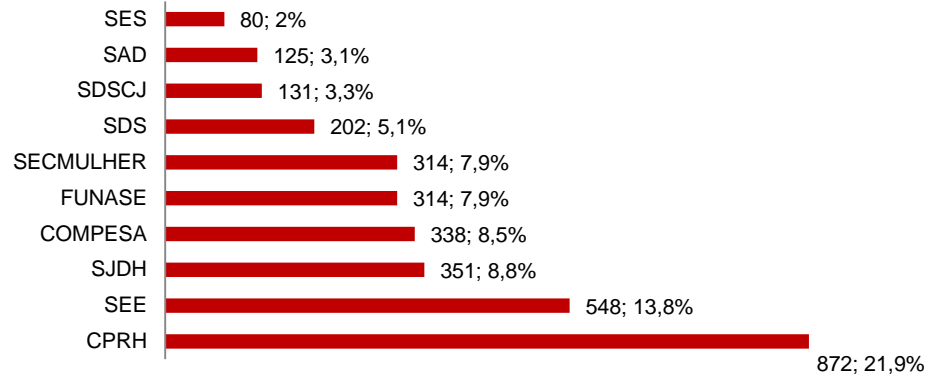
## CPRH



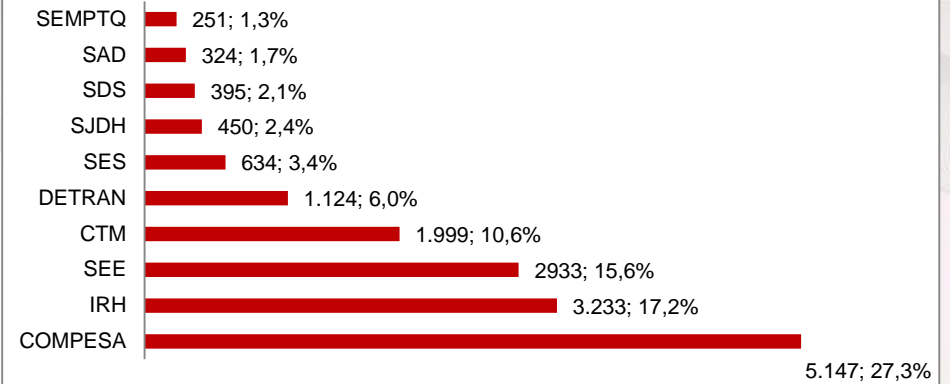
## SECMULHER



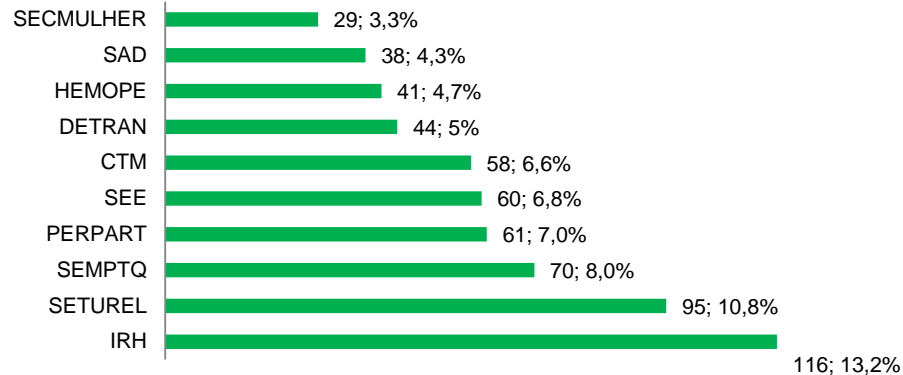
## Denúncias



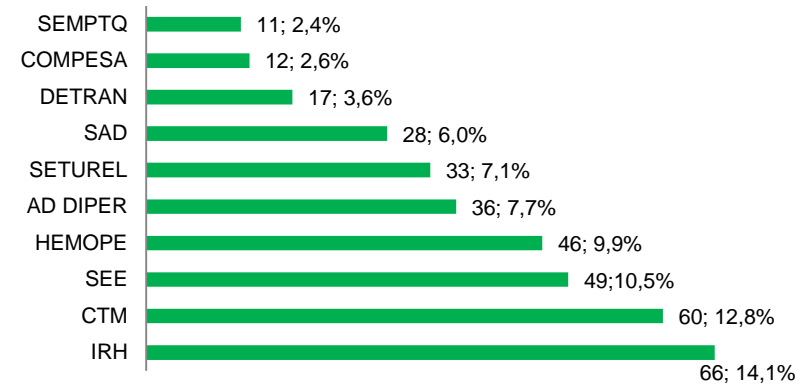
## Reclamações



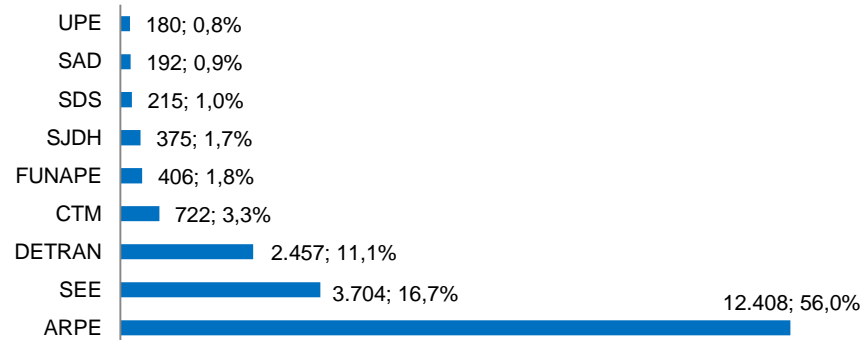
## Elogios



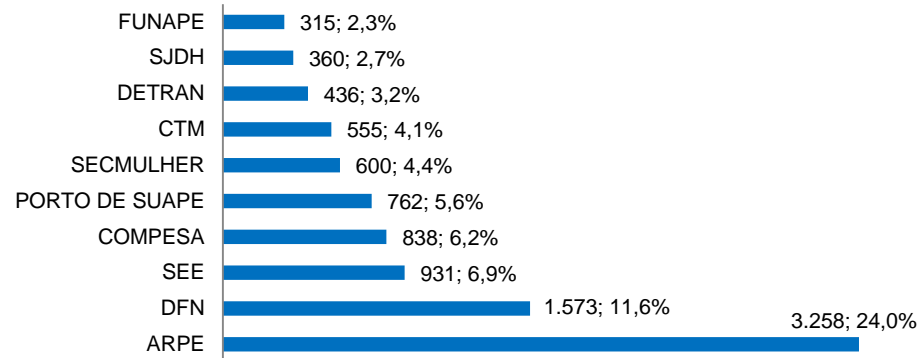
## Sugestões



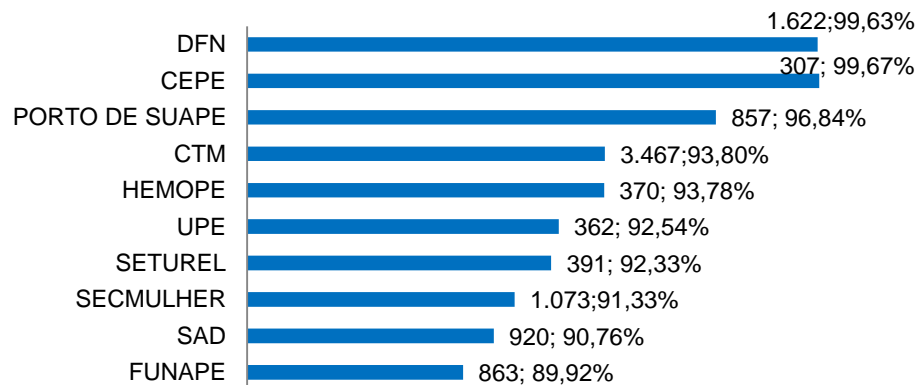
## Informações



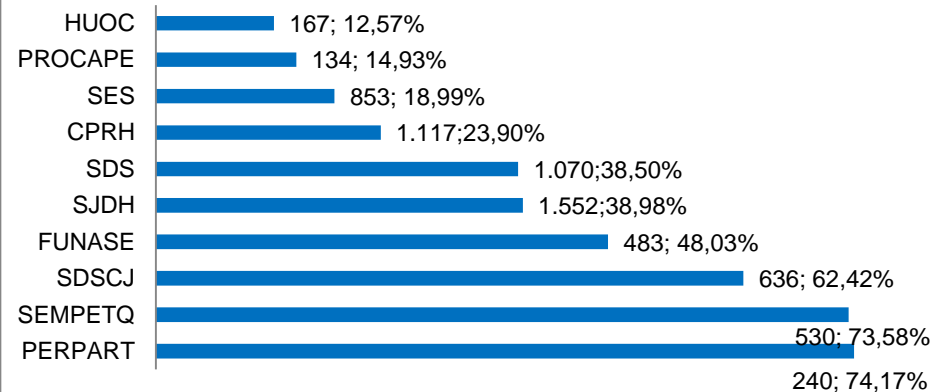
## Solicitações



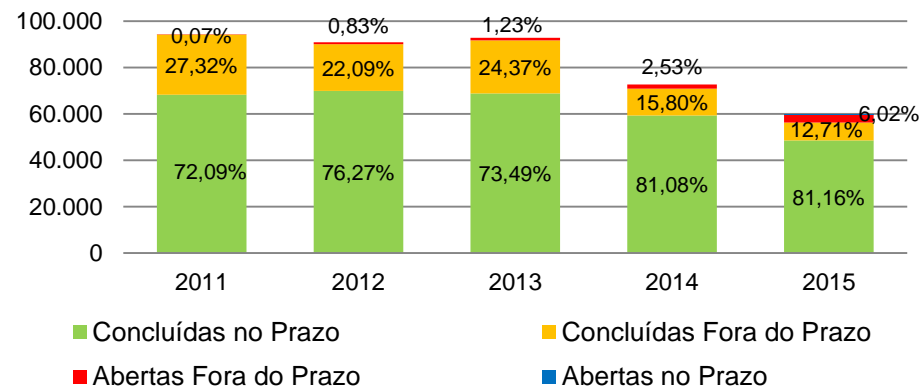
### Top 10 - melhor resolatividade



### Top 10 - pior resolatividade

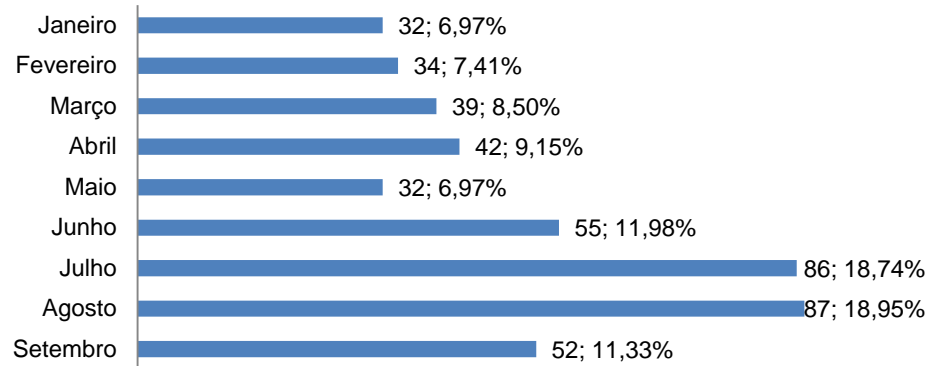


### Resolutividade

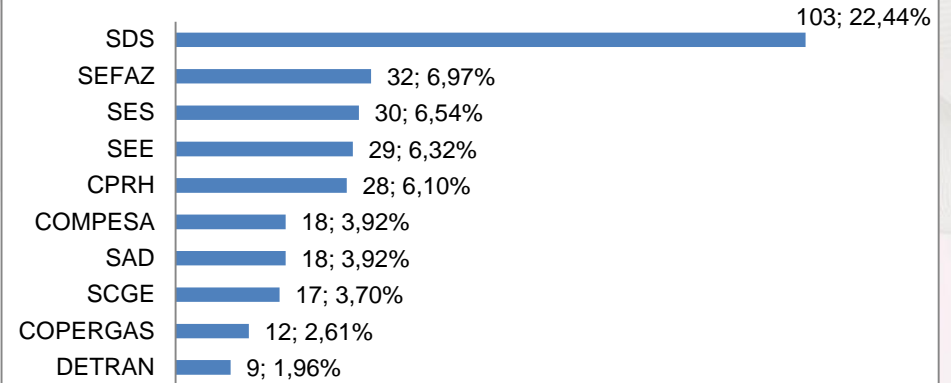




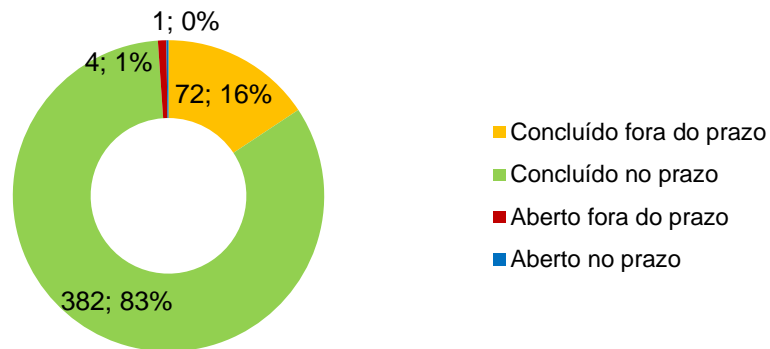
### Pedidos de Acesso à Informação



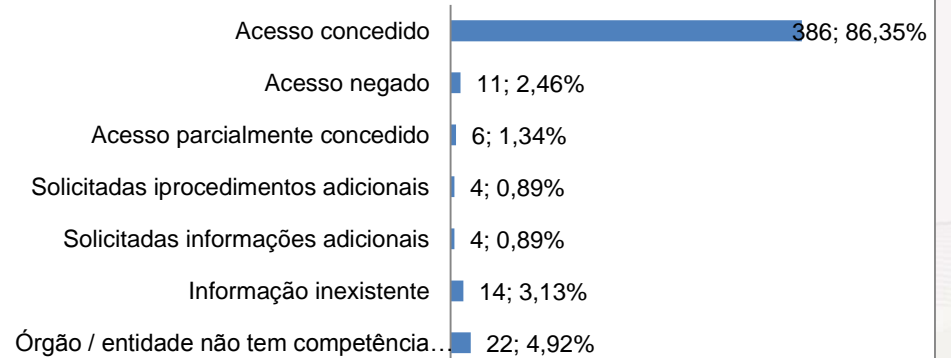
### Top 10 - Pedidos de Acesso à Informação



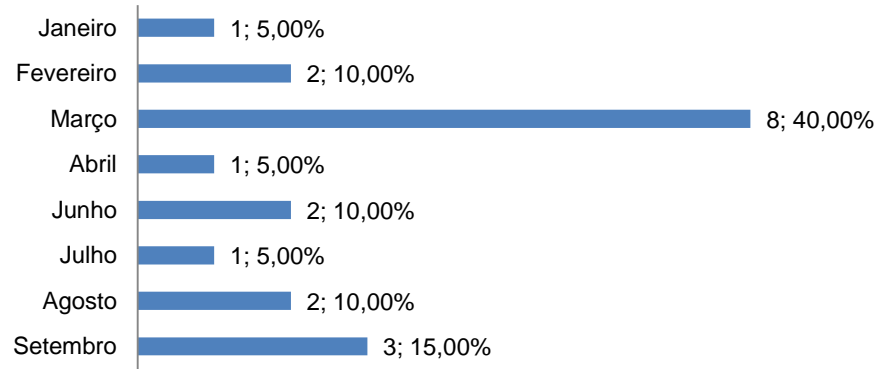
### Resolutividade



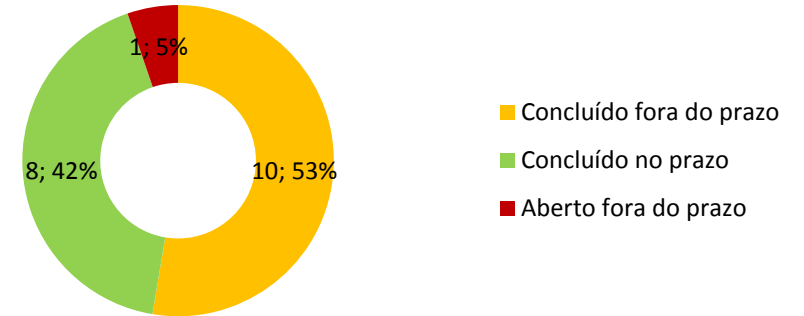
### Tipo de resposta



### Recursos



### Resolutividade



### Tipo de decisão

