

Relatório Estatístico Rede de Ovidorias e SIC

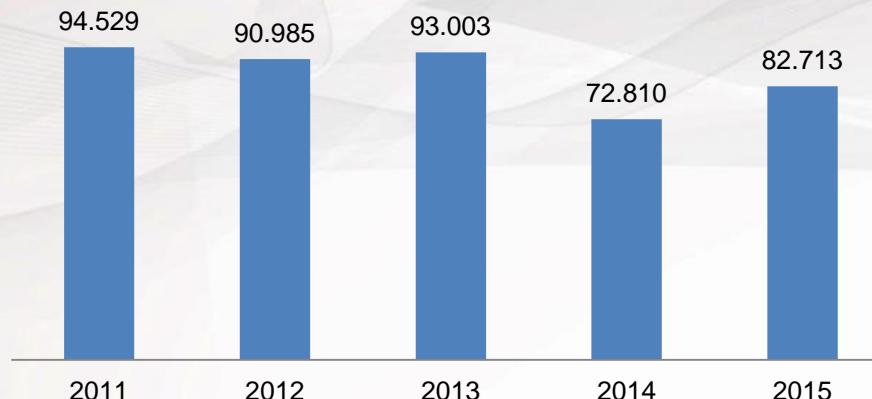
Janeiro a Dezembro 2015
Diretoria de Ouvidoria e Controle Social

SECRETARIA
DA CONTROLADORIA
GERAL DO ESTADO



GOVERNO DO ESTADO
Pernambuco
JUNTOS, FAZEMOS MAIS.

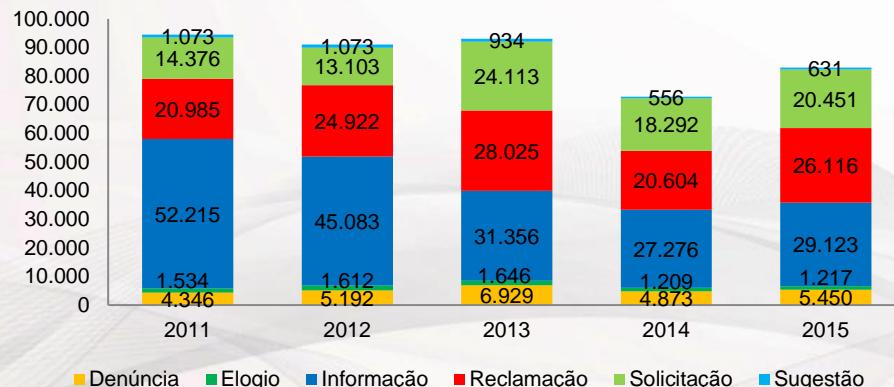
Total de manifestações por ano



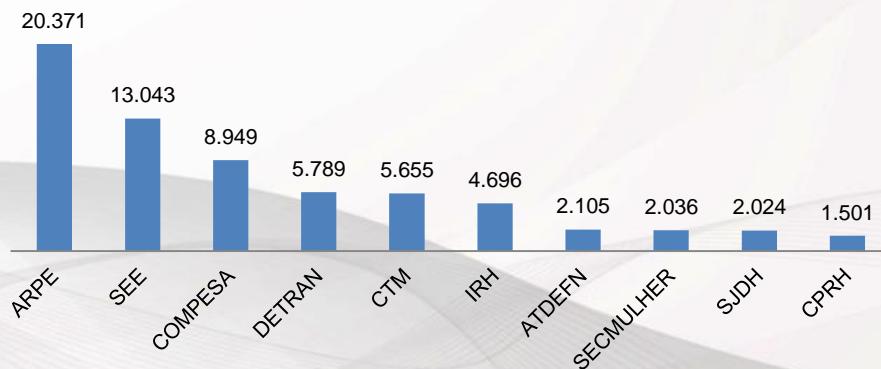
Total de Manifestações por Ano/Mês



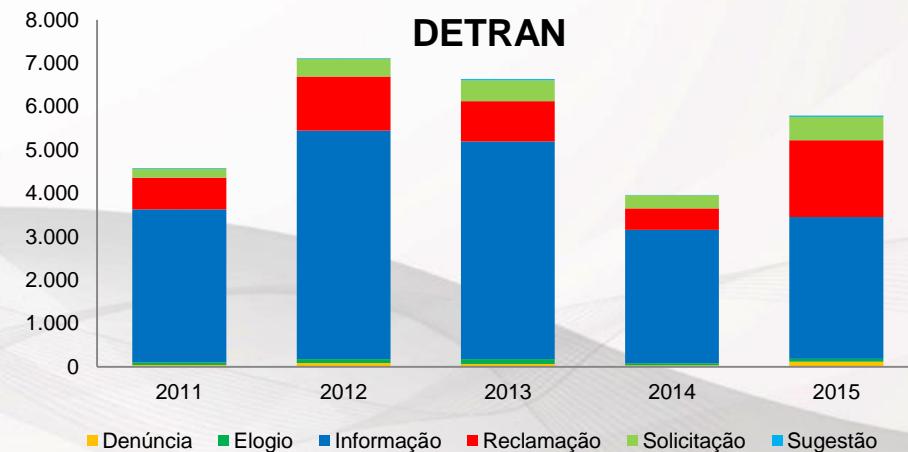
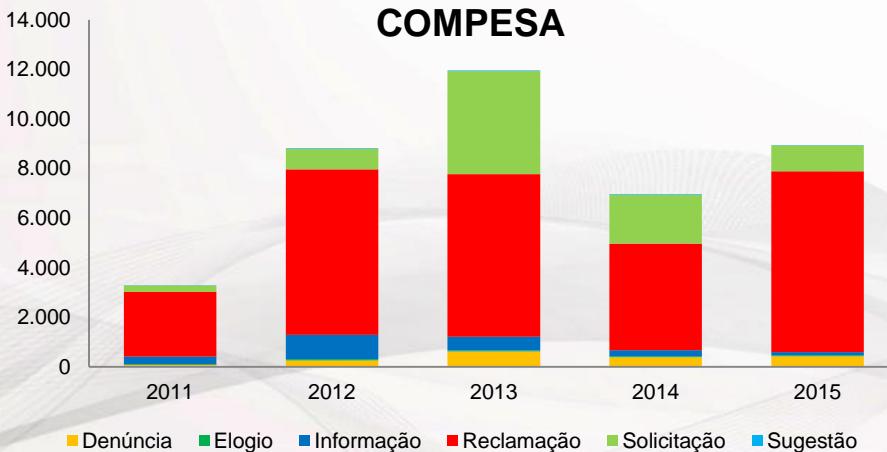
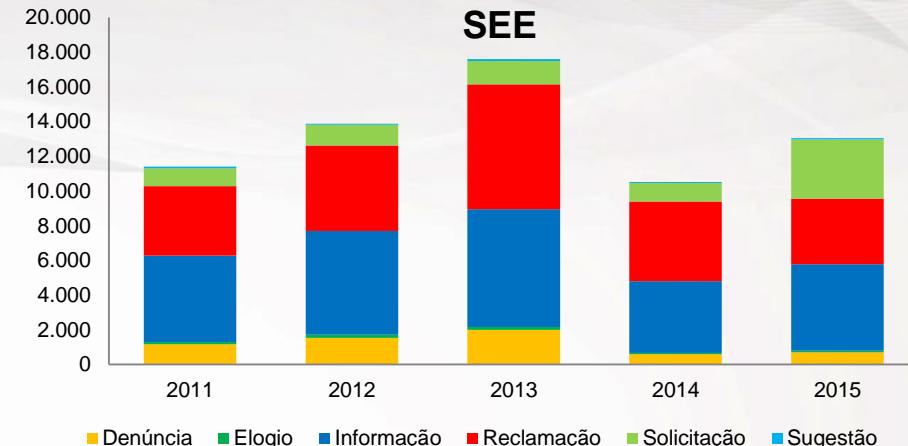
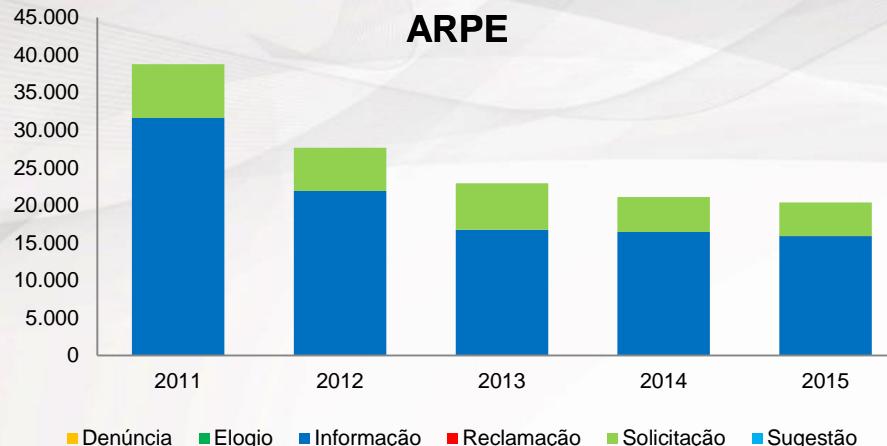
Total de Manifestações por Natureza



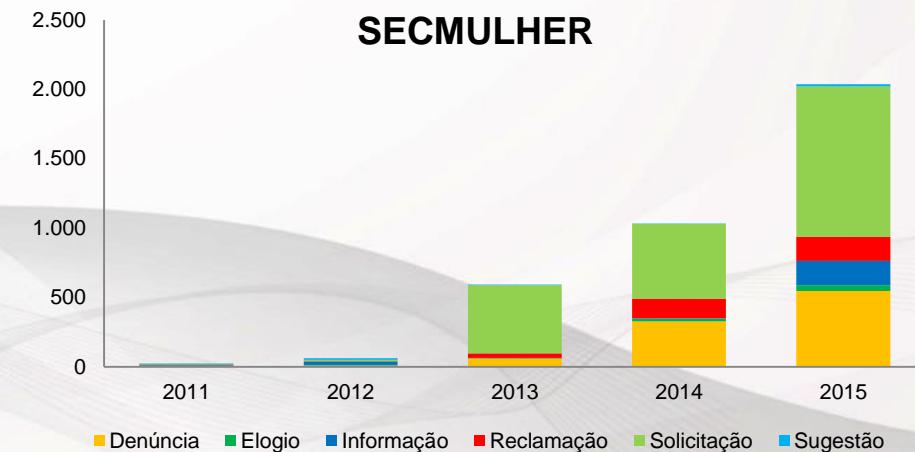
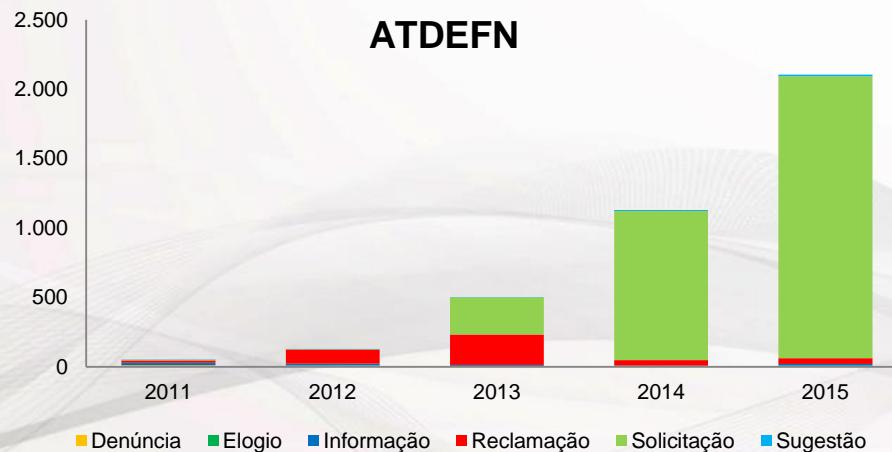
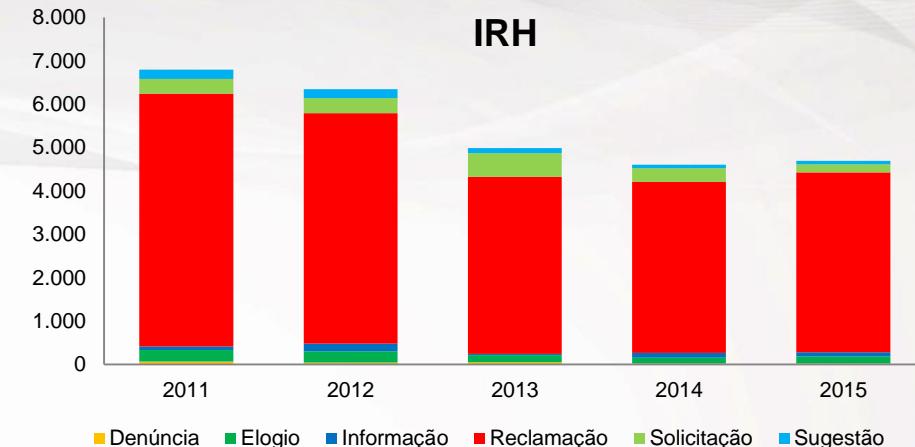
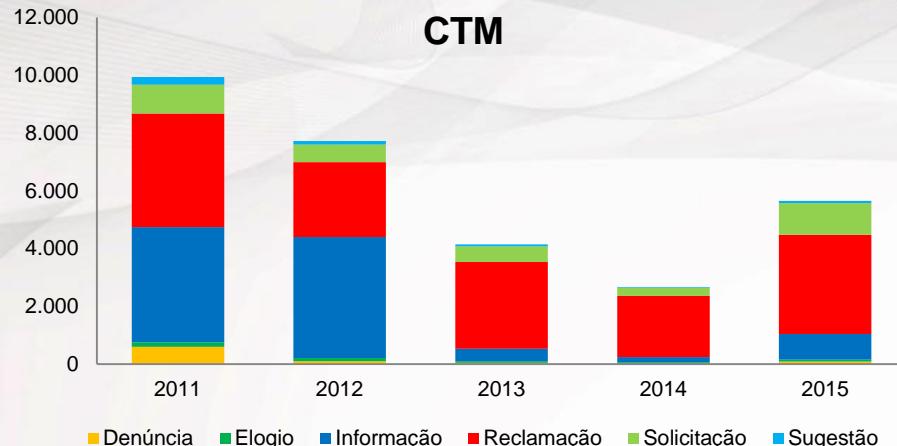
Top 10 - Quantidade de manifestações em 2015



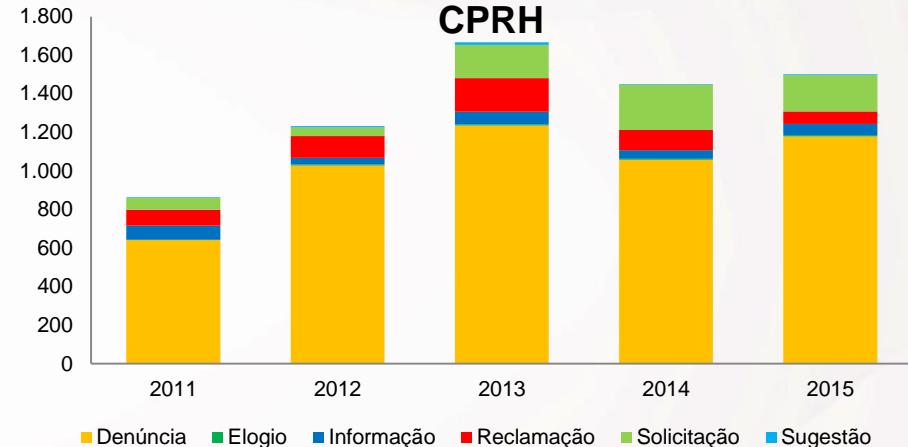
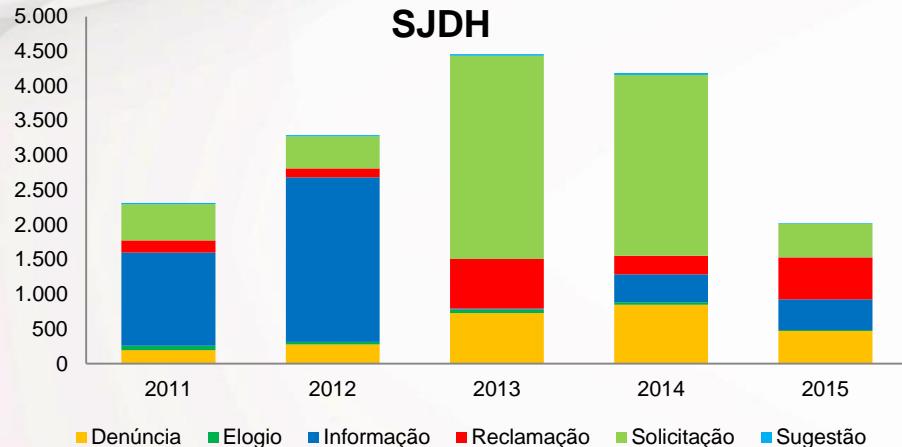
Top 10 – Quantidade de Manifestações (Detalhamento)



Top 10 – Quantidade de Manifestações (Detalhamento)

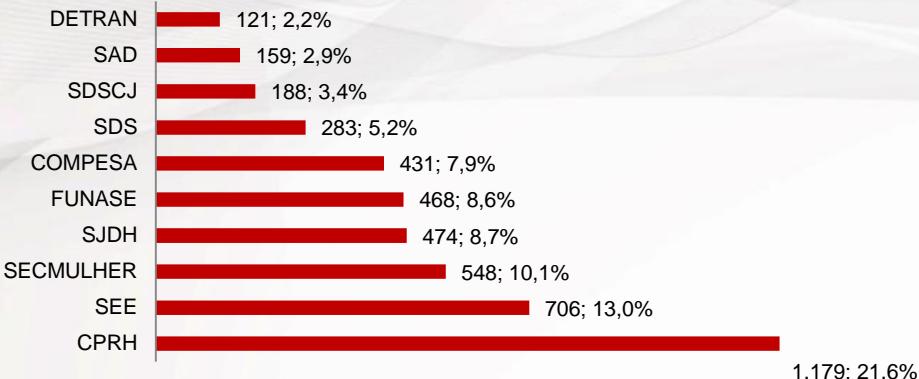


Top 10 – Quantidade de Manifestações (Detalhamento)

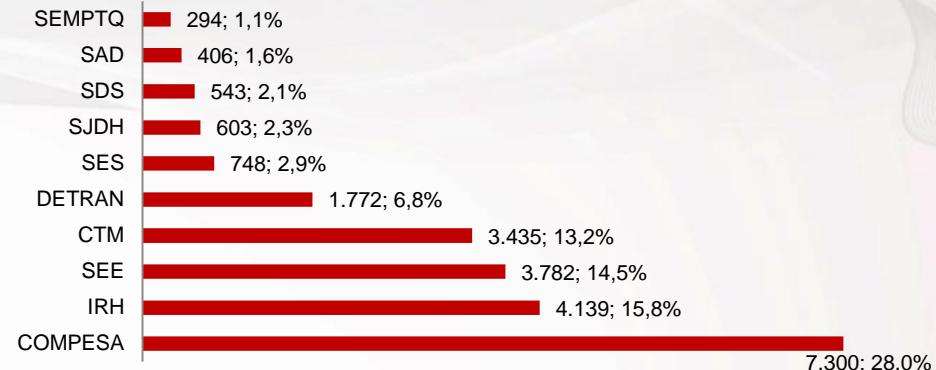


Top 10 – Quantidade de manifestações por natureza

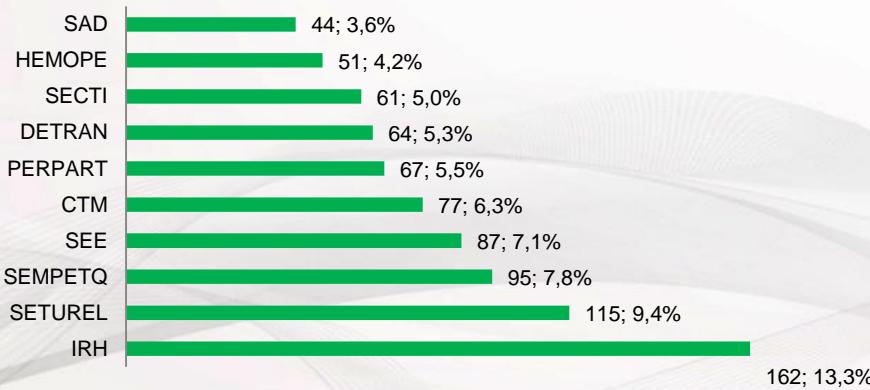
Denúncias



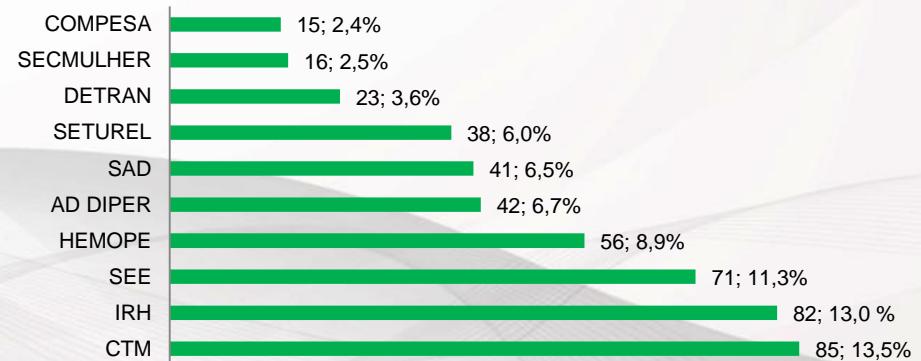
Reclamações



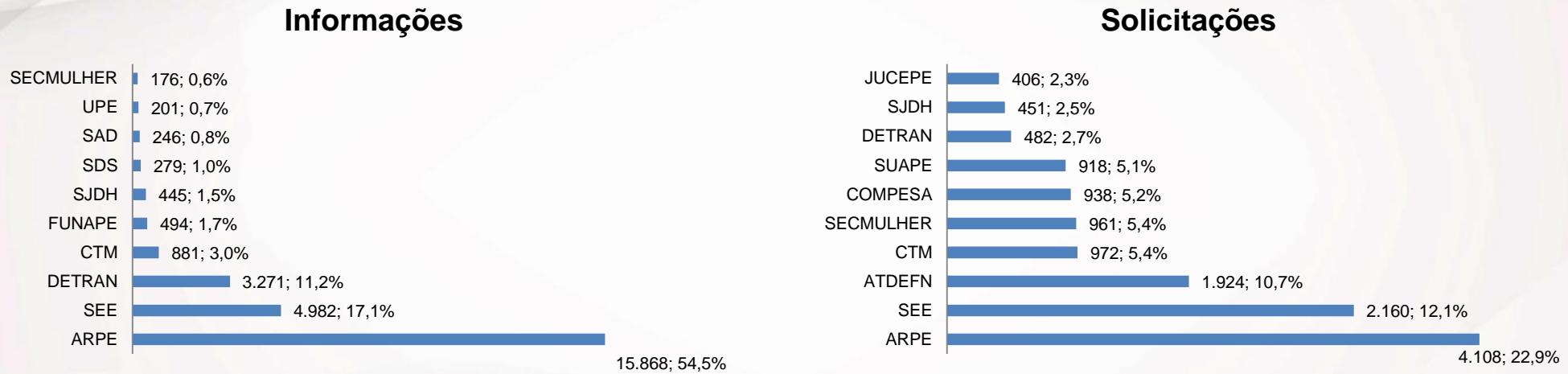
Elogios



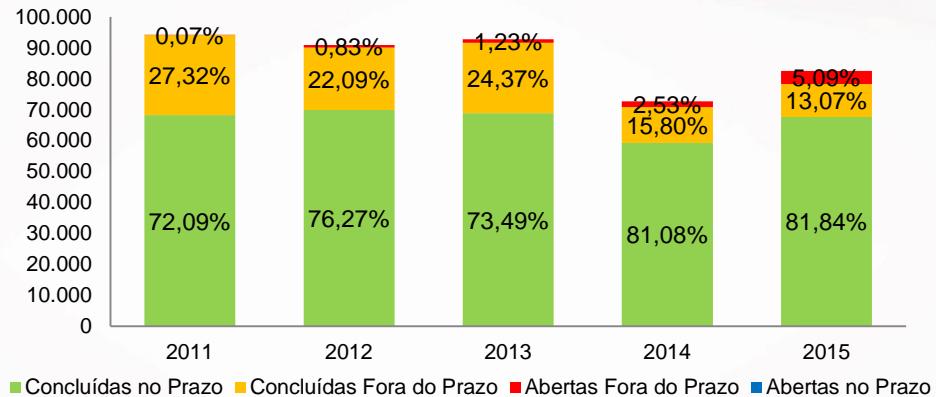
Sugestões



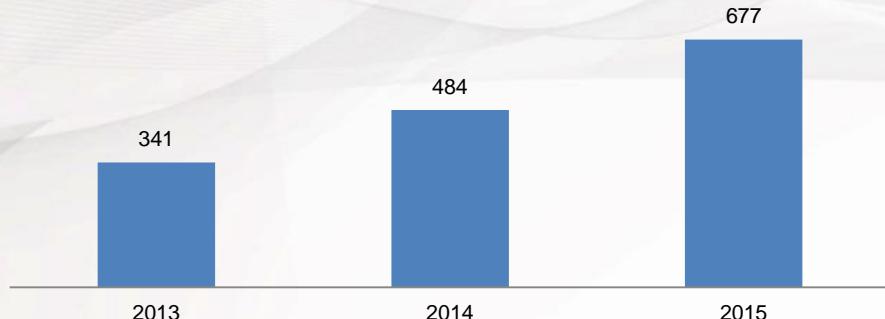
Top 10 – Quantidade de manifestações por natureza



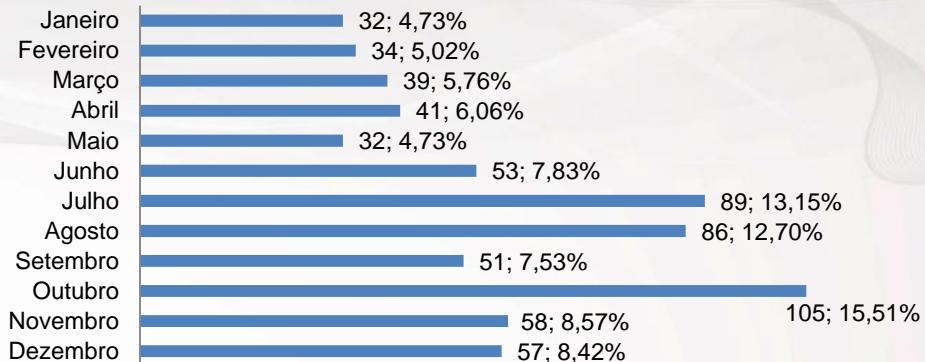
Resolutividade das manifestações em 2015



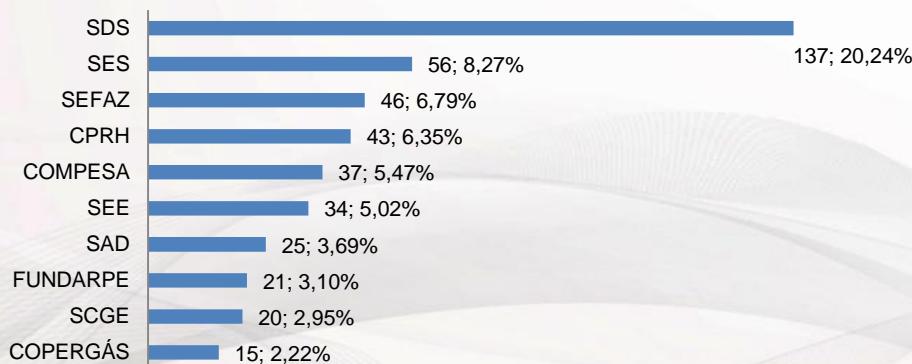
Total de Pedidos de acesso à informação (PAI) por ano



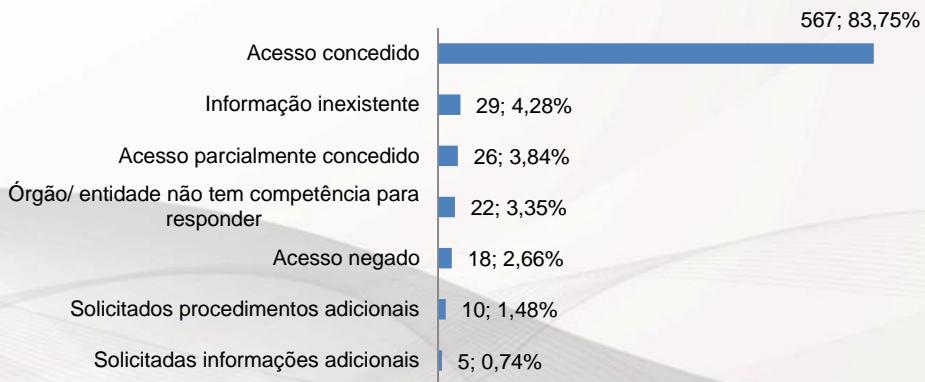
Total de PAI's por mês em 2015



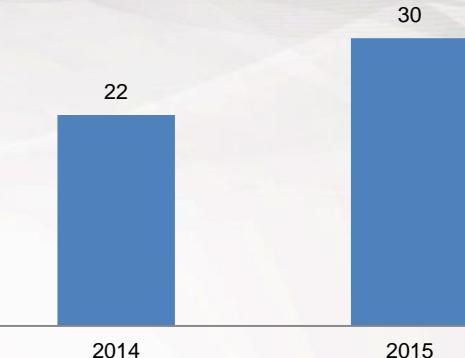
Top 10 - PAI's em 2015



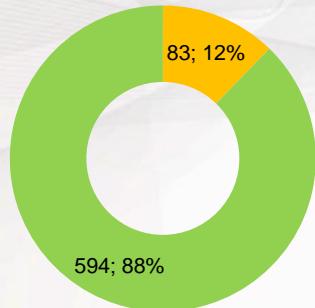
Tipo de resposta



Total de recursos por ano

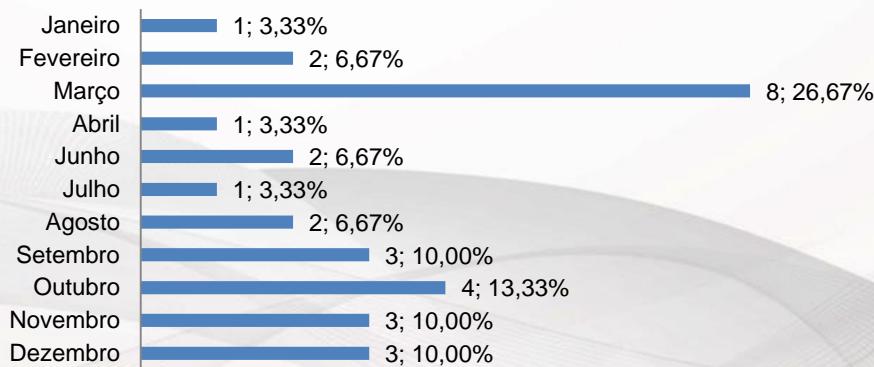


Resolutividade dos PAI's em 2015

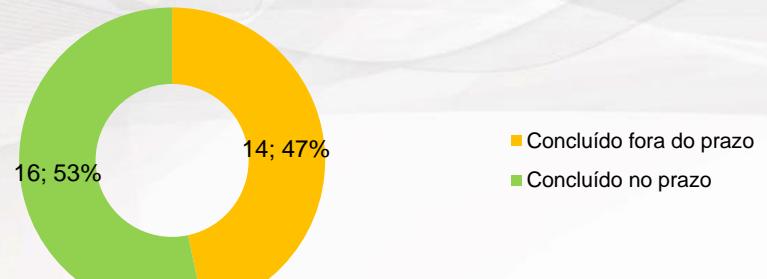


■ Concluído fora do prazo
■ Concluído no prazo

Recursos por mês em 2015



Resolutividade dos recursos em 2015



Tipo de decisão



Fonte de dados:

1. Sistemas: G-CON e Qlikview (data da extração: 21/01/2016)
2. Planilha: Controle Mensal dos Pedidos de Acesso à Informação e Recursos (data da extração 21/01/2016)

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