

Relatório Estatístico da Rede de Ouvidorias e SIC

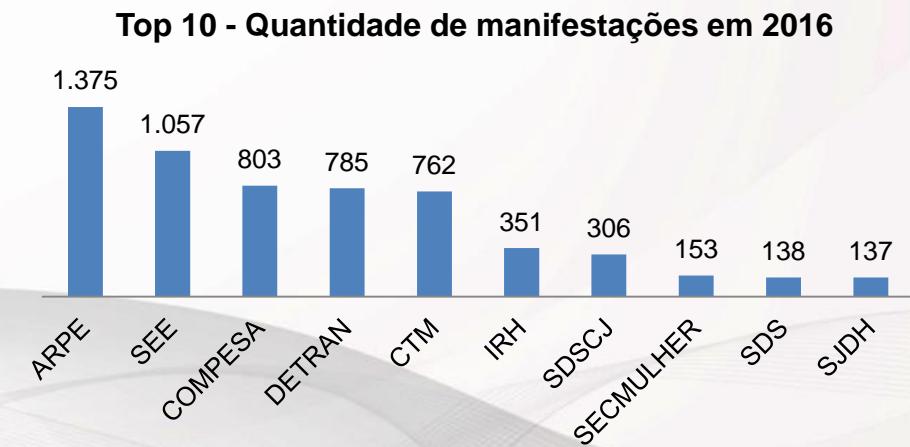
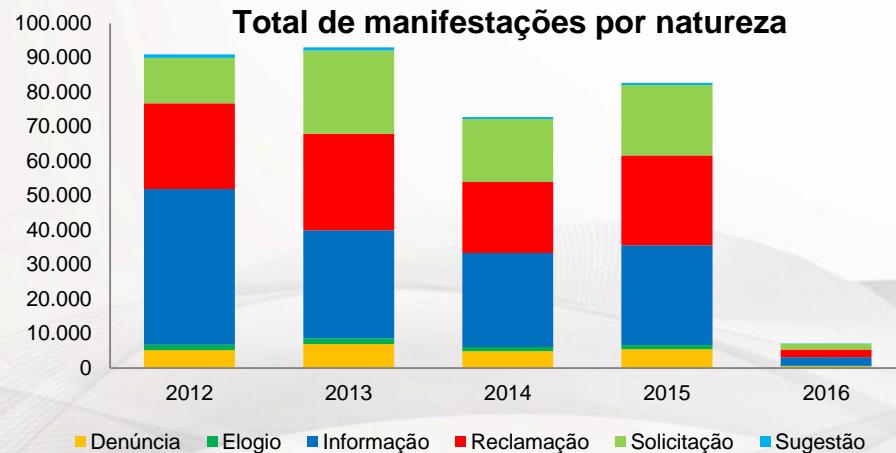
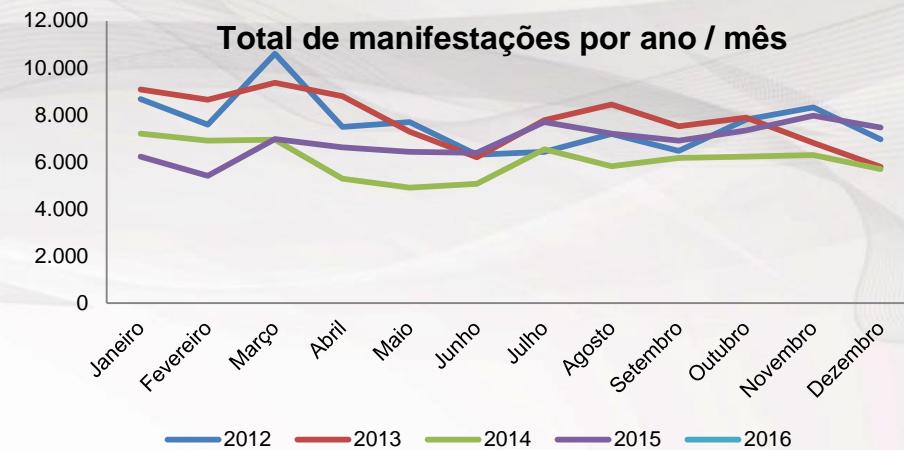
Janeiro 2016

Diretoria de Ouvidoria e Controle Social

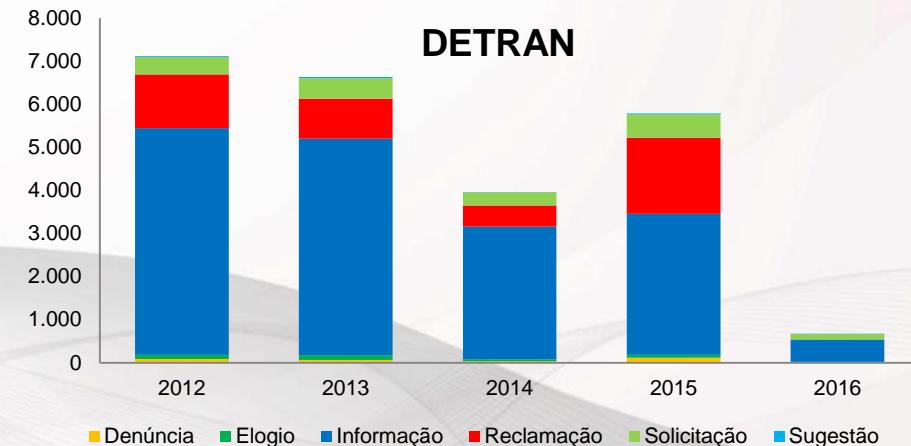
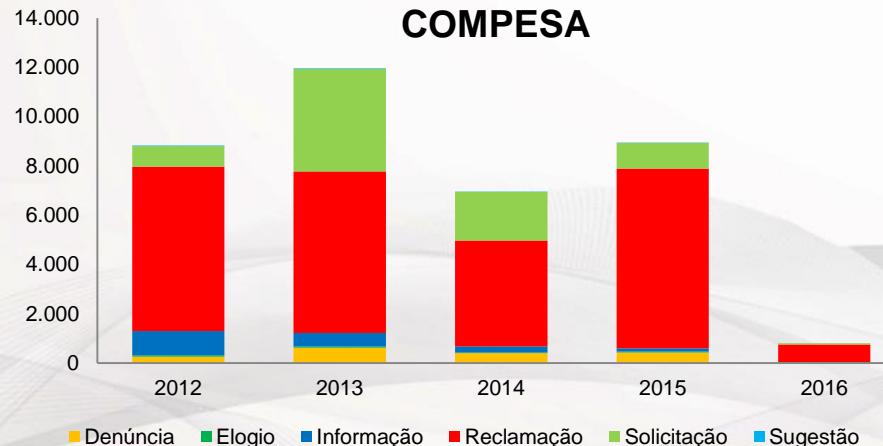
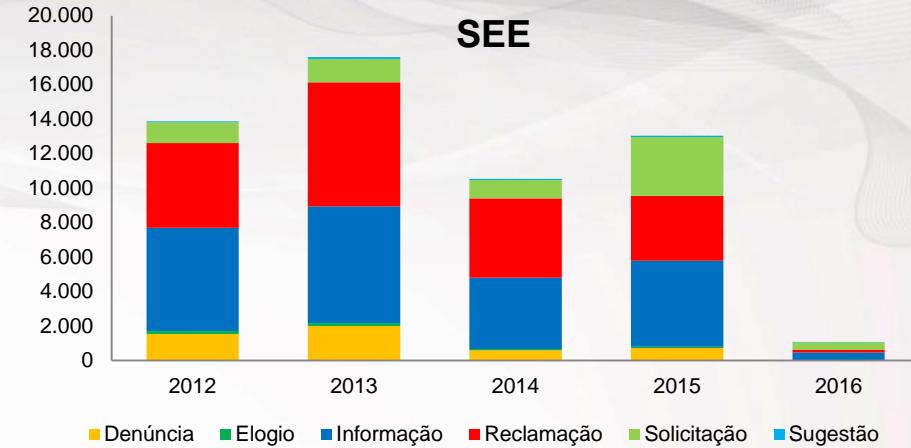
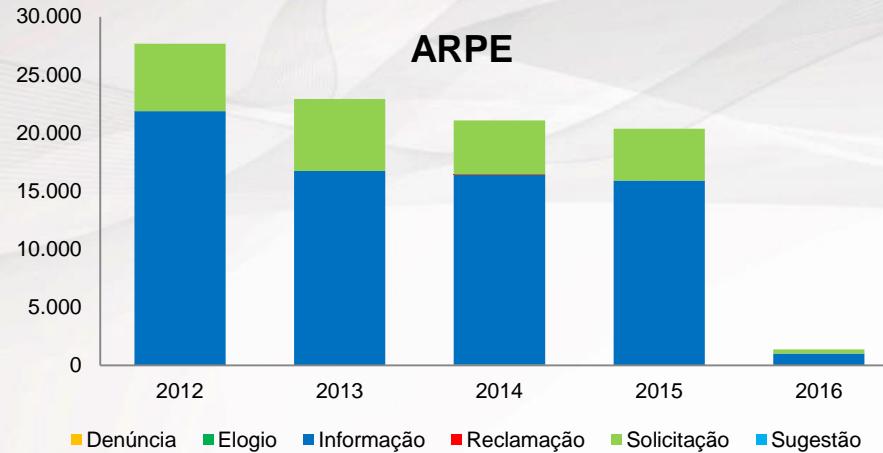
SECRETARIA
DA CONTROLADORIA
GERAL DO ESTADO



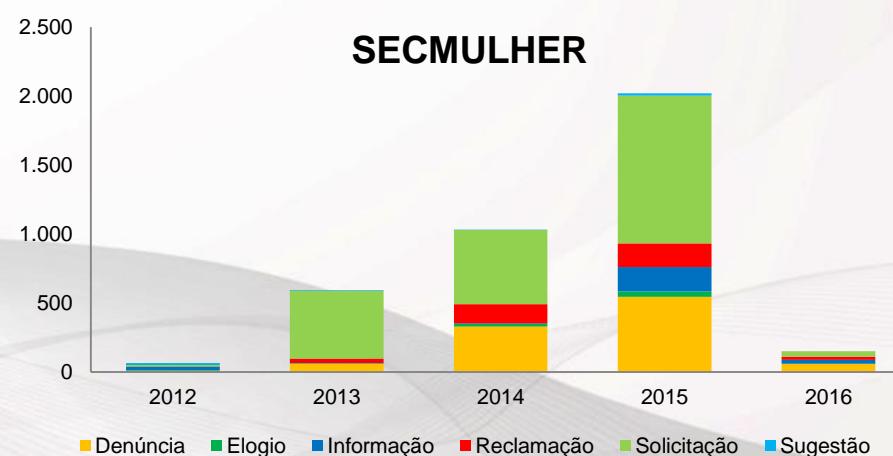
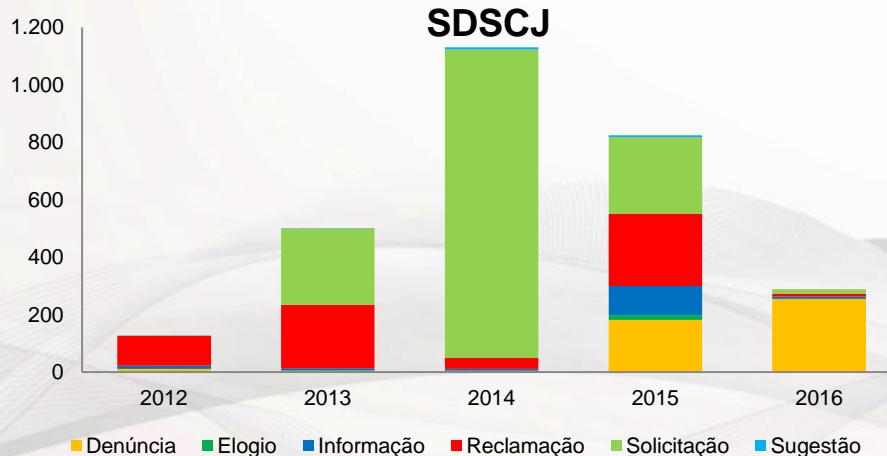
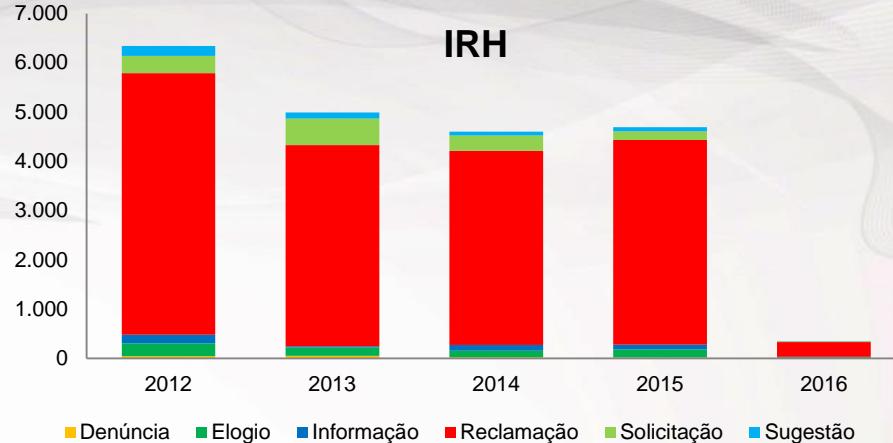
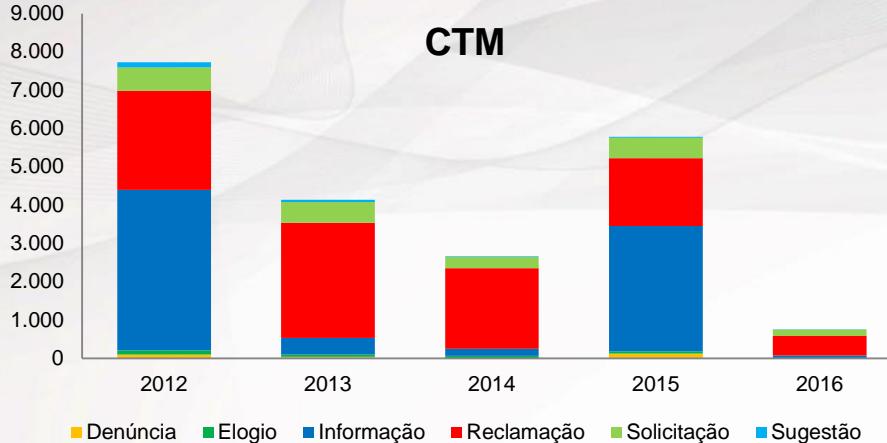
GOVERNO DO ESTADO
Pernambuco
JUNTOS, FAZEMOS MAIS.



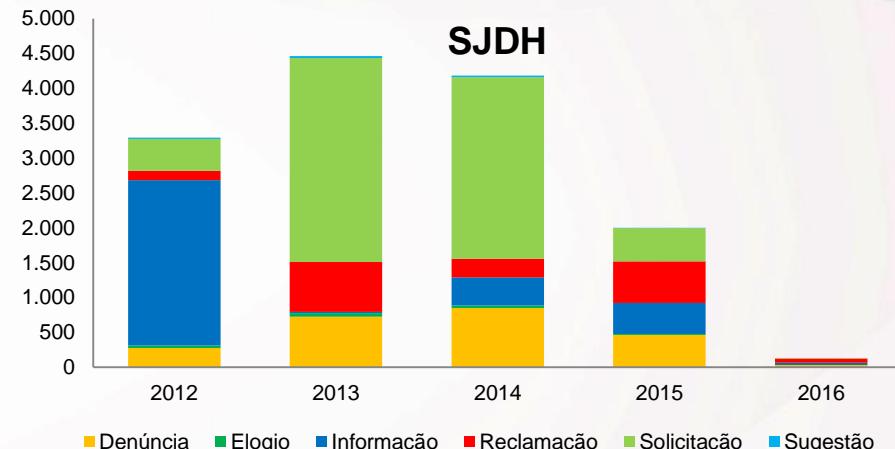
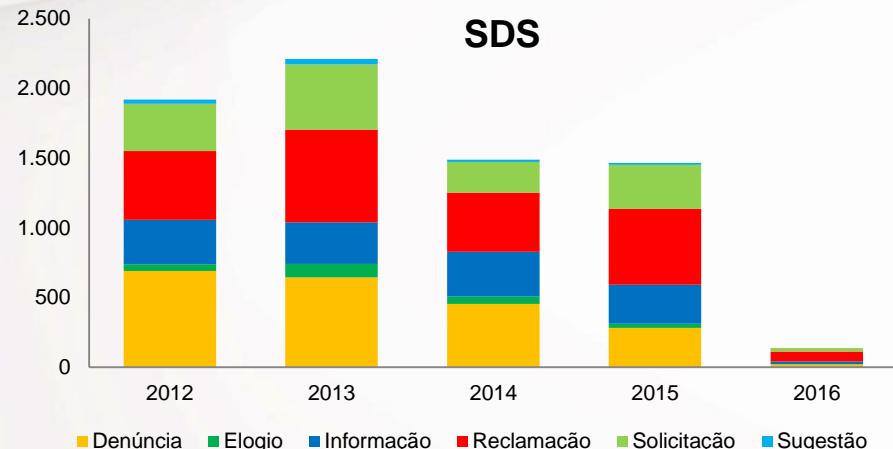
Top 10 – Quantidade de Manifestações (Detalhamento)



Top 10 – Quantidade de Manifestações (Detalhamento)

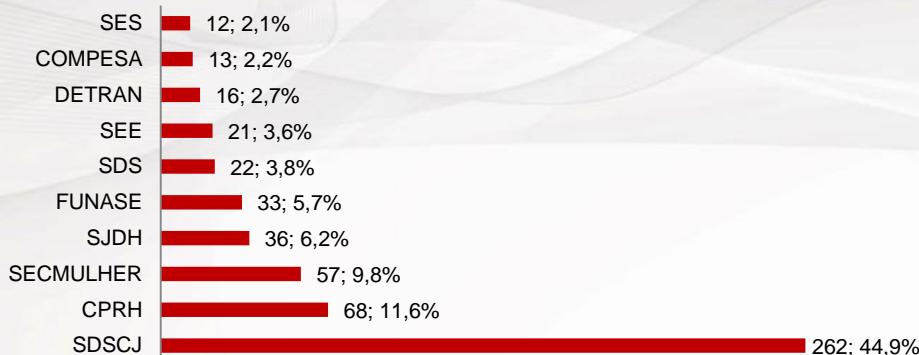


Top 10 – Quantidade de Manifestações (Detalhamento)

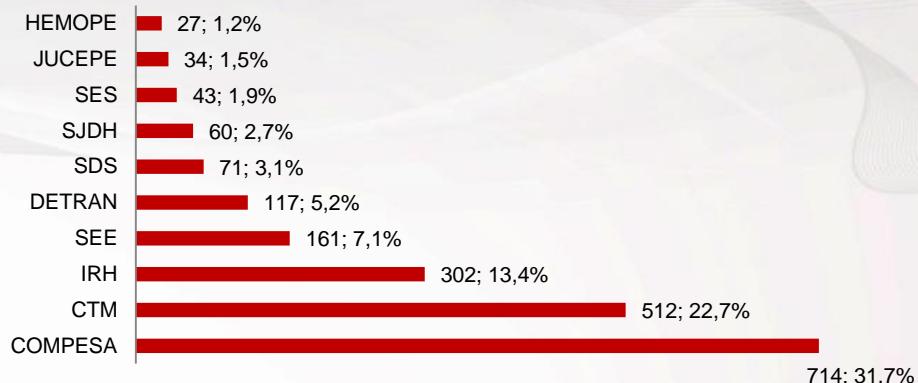


Top 10 – Quantidade de manifestações por natureza

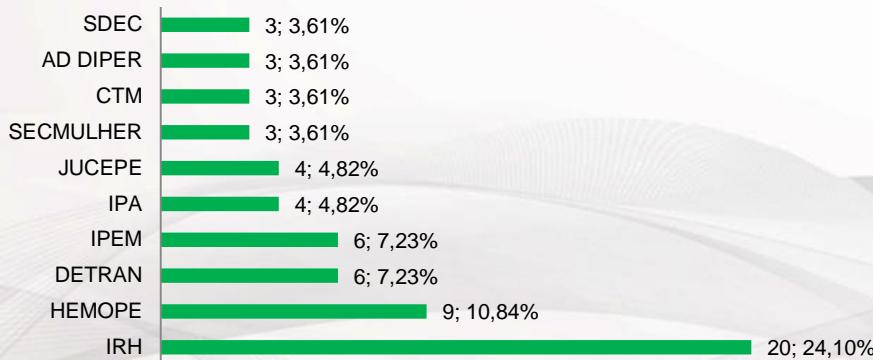
Denúncias



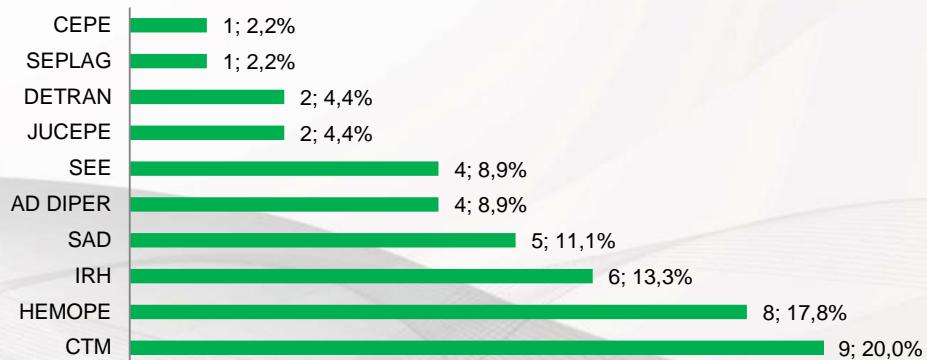
Reclamações



Elogios

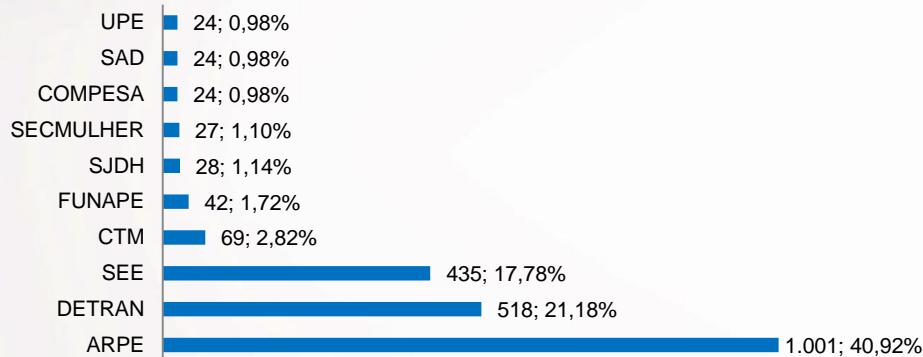


Sugestões

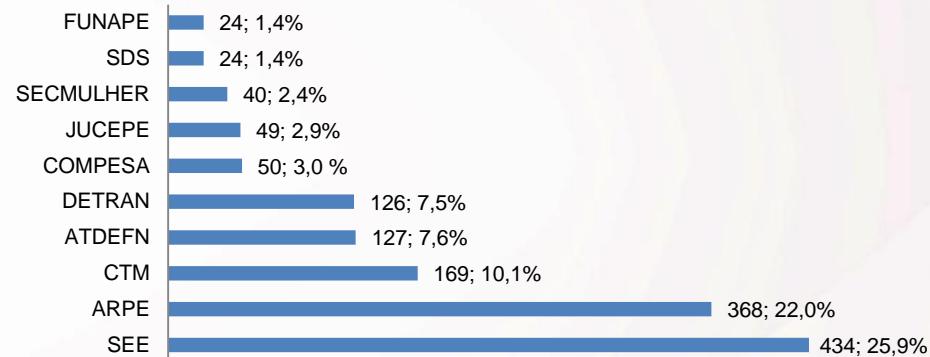


Top 10 – Quantidade de manifestações por natureza

Informações

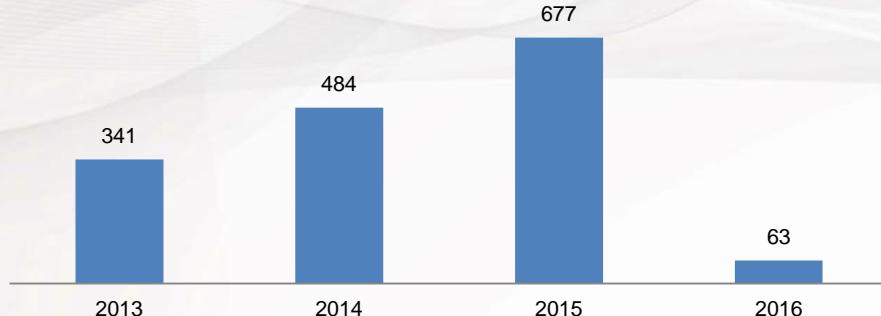


Solicitações

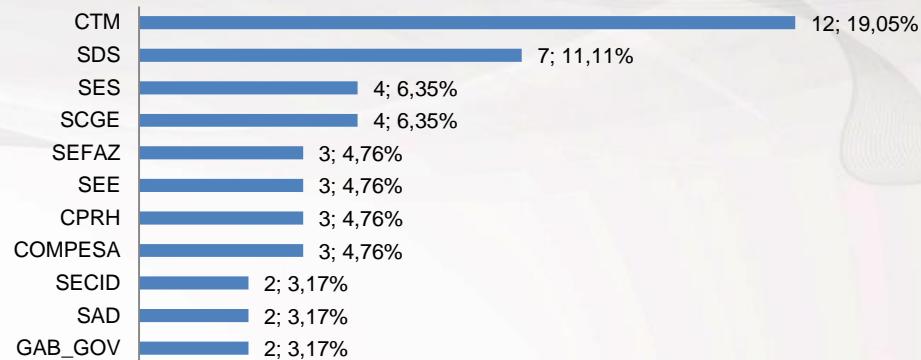




Total de Pedidos de acesso à informação (PAI) por ano



Top 10 PAI's em 2016



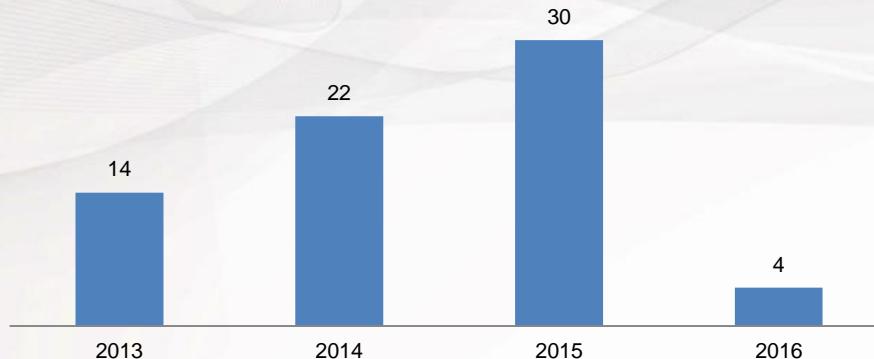
Resolutividade dos PAI's em 2016



Tipo de Resposta



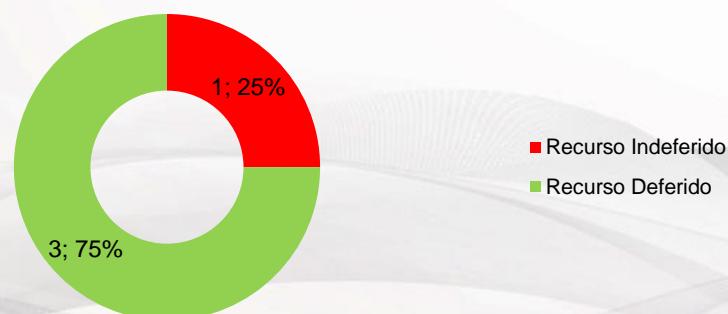
Total de recursos por ano



Resolutividade dos recursos em 2015



Tipo de decisão



Fonte de dados:

1. Sistemas: G-Con e Qlikview (data da extração: 23/01/2016)
2. Planilha: Controle Mensal dos Pedidos de Acesso à Informação e Recursos (data da extração 24/01/2016)